

COMMITMENT TO SUSTAINABILITY

Sustainable development is characterized by the 4 axes of Betterness (People, Customer, Organization and Society), combined with our commitment to actively contribute to the United Nations Sustainable Development Goals (SDGs).



The Executive Committee undertakes to:



PEOPLE - WELL-BEING

- provide a respectful environment without discrimination based on age, gender, sexual orientation, disability, race, religion, nationality or any other distinction and to promote diversity as a source of mutual enrichment
- encourage the development and involvement of each employee through continuous training
- respect Human Rights
- create and maintain a culture of safety, with active risk management, so that everyone can work in optimal conditions and return home safe and sound after each work day



CUSTOMER - QUALITY

- make every effort to unburden our customers and meet their explicit and implicit demands
- contribute to clients', employees' and visitors' well-being and satisfaction
- strive for operational excellence



SOCIETY - ENVIRONMENT

- develop and promote our range of environmentally friendly and sustainable services
- protect the environment and reduce our carbon footprint by:
 - purchasing green electricity and producing renewable energy
 - reducing CO₂ emissions through the electrification of our vehicle fleet
 - using and promoting biodegradable cleaning products and water-based paints
 - contributing to a circular economy (e.g. waste prevention at source, meticulous waste sorting)
 - using ecological weed control techniques for our Landscaping activities



ORGANIZATION

- set a good example according to the code of conduct
- continuously improve our internal operations through internal and external audits
- meet all compliance obligations (including legislation and regulations, quality standards)
- ensure good operational management in line with active risk management
- formulate annual objectives and continuously measure and evaluate performance (see sustainability report)
- maintain a permanent dialogue with internal and external stakeholders
- maintain fair, ethical and sustainable relationships with all partners (including suppliers and subcontractors)
- provide the necessary resources to achieve this commitment

**Iris' reputation and its quality services are the result of everyone's daily efforts.
We expect every employee to comply with this commitment and actively support it.**

Patrick JANSSENS van der MAELEN, CEO and the Executive Committee